

**UNITED STATES DISTRICT COURT FOR THE
SOUTHERN DISTRICT OF TEXAS
HOUSTON DIVISION**

REBECCA MONTIERTH AND SHANE MONTIERTH

CIVIL ACTION NO:

Plaintiffs

V.

FOREST RIVER, INC.

Defendant

JURY TRIAL REQUESTED

COMPLAINT

I. Parties

1. Plaintiffs, REBECCA MONTIERTH and SHANE MONTIERTH, are individuals that are now and have been at all times citizens of the Fort Worth, state of Texas.

2. Defendant, FOREST RIVER, INC., hereinafter "FOREST RIVER," is a citizen of Indiana and an Indiana corporation authorized to do and do business in the State of Texas with its principal place of business located in Elkhart, Indiana and is a warrantor of the recreational vehicle that Plaintiffs purchased and is a merchant in goods of the kind involved in this case.

FOREST RIVER's agent for service of process is Darrel O Ritchie, 900 CR 1 N, Elkhart, Indiana 46514.

II. Jurisdiction

3. This court has jurisdiction over the lawsuit under 28 U.S.C. §1332(a)(1) because the parties are citizens of different states and the amount in controversy exceeds \$75,000, excluding interest and costs.

This court also has supplemental jurisdiction under 28 USC § 1337 over Plaintiffs's

1 state law claims because said claims are so related to the claims within the Court's original
2 jurisdiction that they form part of the same case or controversy under Article 3 of the United States
3 Constitution.
4

5 **III. Venue**

6 4. Venue is proper in this district under 28 U.S.C. §1391(a)(3) because the Defendant
7 are subject to personal jurisdiction in this district and there is no other district where the suit may be
8 brought.
9

10 Venue is also proper in this district under Tex. Bus. & Com. Code §17.56. VENUE.
11 An action brought under this subchapter may be brought:

12 (1) in any county in which venue is proper under Chapter 15, Civil Practice and
13 Remedies Code; or
14 (2) in a county in which the defendant or an authorized agent of the defendant
15 solicited the transaction made the subject of the action at bar.

16 Venue is also proper in this district under Tex. Bus. & Com. Code §15.033. Breach
17 of Warranty By Manufacturer:

18 A suit for breach of warranty by a manufacturer of consumer goods may be brought
19 in any county in which all or a substantial part of the events or omissions giving rise to the claim
20 occurred, in the county in which the manufacturer has its principal office in this state, or ***in the***
21 ***county in which the Plaintiffs resided at the time the cause of action accrued.***
22

23 **IV. Conditions Precedent**

25 5. All conditions precedents have been performed or have occurred.
26
27
28

V. Facts

A. The Transaction

6. On September 10, 2021, Plaintiffs purchased a new 2022 FOREST RIVER CHEROKEE BLACK LABEL bearing VIN: 4X4TCKE28NX154233, hereinafter "CHEROKEE BLACK LABEL," from FUN TOWN RV.

The "CHEROKEE BLACK LABEL," was purchased primarily for Plaintiffs's personal use. The sales contract was presented to Plaintiffs at the dealership and was executed at the dealership.

7. The sales price of the CHEROKEE BLACK LABEL was \$41,500.00. Civil or
Punitive penalties for breach of warranty are recoverable under the Warranty Act, if they are
recoverable for breach of warranty under the applicable state law. See Hughes v. Segal Enterprises, Inc., 627 F. Supp. 1231, 1238 (W.D. Ark. 1986); Chariton Vet Supply, Inc. v. Moberly Motors Co., 2:08CV47MLM, 2009 WL 1011500 (E.D. Mo. Apr. 15, 2009).

B. Implied Warranties

8. As a result of the sale of the CHEROKEE BLACK LABEL by Defendant to Plaintiffs, an implied warranty of merchantability arose in the transaction which included the guarantee that the CHEROKEE BLACK LABEL would pass without objection in the trade under the contract description; and that the CHEROKEE BLACK LABEL was fit for the ordinary purpose for which such motor vehicles are purchased.

9. Subsequent to the sale, an implied warranty arose in connection with the repairs performed by the Defendant. Specifically, the Defendant impliedly warranted that the repair work had been performed in a good and workmanlike manner.

C. Express Warranties

10. In addition to the implied warranties that arose in the transaction, certain representations and express warranties were made, including, that any malfunction in the CHEROKEE BLACK LABEL occurring during a specified warranty period resulting from defects, non-conformities, and conditions in material or workmanship would be repaired, and that repair work on the CHEROKEE BLACK LABEL had, in fact, repaired the defects, non-conformities, and conditions.

11. Plaintiffs's purchase of the CHEROKEE BLACK LABEL was accompanied by express warranties offered by Defendant and extending to Plaintiffs. These warranties were part of the basis of the bargain of Plaintiffs's contract for purchase of the CHEROKEE BLACK LABEL.

12. The basic warranties covered any repairs or replacements needed during the warranty period due to defects, non-conformities, and conditions in factory materials or workmanship. Any required adjustments would also be made during the basic coverage period. All warranty repairs and adjustments, including parts and labor, were to be made at no charge. Additional warranties were set forth in the FOREST RIVER's warranty booklet and owners manual.

D. Actionable Conduct

13. In fact, when delivered, the CHEROKEE BLACK LABEL was defective in materials and workmanship, with such defects, non-conformities, and conditions being discovered shortly after purchase. Many defects, non-conformities and conditions have occurred since purchase, including, but not limited to the following in Plaintiffs's own words:

“TIMELINE

I OWN A 2022 FOREST RIVER CHEROKEE BLACK LABEL

1 **MODEL NUMBER 294GEBGBL VIN: 4X4TCKE28NX154233**
2 **AND IT WAS PURCHASED FROM FUN TOWN RV DENTON,**
3 **TX ON SEPTEMBER 10TH, 2021.**

4 **MY RV WENT INTO THE REPAIR SHOP APPROXIMATELY**
5 **ELEVEN DAYS LATER WITH THE FOLLOWING**
6 **DEFECTS:**

- 7 **• WATER HEATER WAS NOT WORKING FROM THE**
8 **FACTORY**
- 9 **• BATHROOM FAN WAS RUSTY AND INOPERABLE FROM**
10 **THE FACTORY REQUIRING REPLACEMENT**
- 11 **• CONVERTER WAS BAD REQUIRING REPLACEMENT**
- 12 **• NUT WAS LEFT UNDER THE CARPET FROM THE**
13 **FACTORY**
- 14 **• DINETTE WINDOW SHATTERED REQUIRING**
15 **REPLACEMENT**
- 16 **• WRONG DINETTE WINDOW WAS SHIPPED TO THE**
17 **DEALERSHIP TO REPLACE THE SHATTERED WINDOW**
- 18 **• BLIND IN FRONT OF THE SHATTERED DINETTE**
19 **WINDOW FELL OFF REQUIRING REPLACEMENT**
- 20 **• CURTAIN TIE BACKS WERE BROKEN FOR THE SAME**
21 **WINDOW REQUIRING REPLACEMENT**
- 22 **• THIRD BRAKE LIGHT BLINKS ON AND OFF WITHOUT**
23 **ANY WAY TO STOP IT, KNOWN ISSUES FROM THE**
24 **FACTORY**
- 25 **• PASSENGER FENDER FLARE POPPED OFF AND WAS**
26 **BROKEN REQUIRING REPLACEMENT SINCE**
27 **SEPTEMBER 20TH, 2021.**
- 28 **• WE PICKED UP THE RV ON FEBRUARY 15, 2022 AND**
29 **THEN RETURNED IT BACK FOR ADDITIONAL REPAIRS**
30 **THREE DAYS LATER.**

1 **• MY RV HAS BEEN AND IS CURRENTLY LOCATED AT:**

2 **FUN TOWN RV**
3 **7201 N I-35**
4 **DENTON, TX 76207”**

5 14. Since purchase, Plaintiffs have returned his CHEROKEE BLACK LABEL to the
6 Defendant for repairs on numerous occasions. Despite this prolonged period during which
7 Defendant were given the opportunity to repair the CHEROKEE BLACK LABEL the more
8 significant and dangerous conditions were not repaired. Defendant failed to repair the CHEROKEE
9 BLACK LABEL so as to bring it into conformity with the warranties set forth herein. From the date
10 of its purchase, the CHEROKEE BLACK LABEL continues to this day to exhibit some or all of the
11 non-conformities described herein.

12 15. The defects, non-conformities, and conditions experienced by Plaintiffs with the
13 CHEROKEE BLACK LABEL substantially impaired its use, value and safety.

14 16. Plaintiffs directly notified the Defendant of the defects, non-conformities and
15 conditions of the CHEROKEE BLACK LABEL on February 7, 2022.

16 **VI. Causes of Action**

17 **COUNT 1: VIOLATIONS OF THE TEXAS DECEPTIVE TRADE PRACTICES ACT**

18 17. Plaintiffs re-alleges and incorporates by reference herein each and every allegation
19 set forth in the preceding paragraphs.

20 18. Defendant violated the following provisions of the DTPA:

21 a. §17.50(1): the use or employment of a false, misleading, or deceptive acts or
22 practices as defined in §17.46(b)(5), §17.46(b)(6), §17.46(b)(7), §17.46(b)(9),
23 §17.46(b)(12), §17.46(b)(13), §17.46(b)(20), §17.46(b)(22) and
24 §17.46(b)(24) of the DTPA that were detrimentally relied upon by Plaintiffs;

- b. §17.50(2): breach of express warranty, as defined in §2.313 of the Tex Bus and Com Code (the warranty failed of its essential purpose and Plaintiffs were deprived of substantial value of bargain because the defect was not corrected within reasonable time);
- c. §17.50(2): breach of the implied warranty to perform repairs in a good and workmanlike manner, as set forth in *Melody Home Mfg. Co. v. Barnes*, 741 S.W.2d 349, 354 (Tex. 1987);
- d. §17.50(2): breach of the implied warranty of merchantability as defined in §2.314 of the Texas Business and Commerce Code;
- e. §17.50(3): an unconscionable action or course of action as defined by §17.45(5); and
- f. §17.46(b)(12): misrepresenting agreements and legal rights.

19. Because of the inherent defects in the CHEROKEE BLACK LABEL which defects existed at the time the CHEROKEE BLACK LABEL was sold although not discovered until later, the CHEROKEE BLACK LABEL was not merchantable in that it would not pass without objection in the trade under the contract description and it was not fit for the ordinary purpose for which such recreational vehicles are used. Furthermore, Defendant failed to perform the repair work in a good and workmanlike manner. This conduct by Defendant constitutes a breach of the implied warranties described above, which breach is actionable under DTPA § 17.50(a)(2).

20. Defendant's statements that the CHEROKEE BLACK LABEL's defects would be and had been repaired misrepresented the characteristics, uses, benefits, standard and quality of Defendant's services. For this reason, these representations were false, misleading and deceptive as defined in DTPA § 17.46(b)(5) and (7); and this conduct is actionable under DTPA § 17.50(a)(1).

21. The Defendant's acts or practices in the selling and/or repairing of the CHEROKEE BLACK LABEL to Plaintiffs were unconscionable actions or courses of action because they took

1 advantage of the Plaintiffs's lack of knowledge, ability, experience, or capacity of the Plaintiffs to
2 a grossly unfair degree. For this reason, this transaction was unconscionable and is actionable under
3 DTPA § 17.50(a)(3).
4

5 22. Plaintiffs further contend that Defendant's violations of the DTPA were committed
6 knowingly and intentionally as those terms are defined in §17.45(9) and §17.45(13) of the DTPA
7 entitling Plaintiffs to seek civil penalties in trebling of his actual damages in accordance with the
8 DTPA.
9

10 23. This conduct was a producing and/or proximate cause of actual damages to Plaintiffs,
11 as set forth below.

12 24. Any purported waiver or limitation of rights under DTPA by the Defendant is a
13 violation of public policy under §17.42. WAIVERS: PUBLIC POLICY:
14

15 (a) Any waiver by a consumer of the provisions of this subchapter is contrary to
16 public policy and is unenforceable and void; provided, however, that a
17 waiver is valid and enforceable if:

18 (1) the waiver is in writing and is signed by the consumer;
19 (2) the consumer is not in a significantly disparate bargaining position;
20 and
21 (3) the consumer is represented by legal counsel in seeking or acquiring
22 the goods or services.

23 (b) A waiver under Subsection (a) is not effective if the consumer's legal counsel
24 was directly or indirectly identified, suggested, or selected by a Defendant or
25 an agent of the Defendant.

26 (c) A waiver under this section must be:

27 (1) conspicuous and in bold-faced type of at least 10 points in size;
28 (2) identified by the heading "Waiver of Consumer Rights," or words of

1 similar meaning; and

2 (3) in substantially the following form

3 :

4 "I waive my rights under the Deceptive Trade Practices-Consumer
5 Protection Act, Section 17.41 et seq., Business & Commerce Code,
6 a law that gives consumers special rights and protections. After
7 consultation with an attorney of my own selection, I voluntarily
8 consent to this waiver.

9 (d) The waiver required by Subsection (c) may be modified to waive only
10 specified rights under this subchapter.

11 25. Any purported limitation or reduction in the statute of limitations by the Defendant
12 under DTPA must not be less than two years under the Texas Civil Practice and Remedies Code

13 §16.070. Contractual Limitations Period:

14 (a) Except as provided by Subsection (b), a person may not enter a stipulation,
15 contract, or agreement that purports to limit the time in which to bring suit on
16 the stipulation, contract, or agreement to a period shorter than two years. A
17 stipulation, contract, or agreement that establishes a limitations period that
18 is shorter than two years is void in this state.

19 (b) This section does not apply to a stipulation, contract, or agreement relating
20 to the sale or purchase of a business entity if a party to the stipulation,
21 contract, or agreement pays or receives or is obligated to pay or entitled to
22 receive consideration under the stipulation, contract, or agreement having an
23 aggregate value of not less than \$500,000.

24 26. Under DTPA the statute of limitations is two years §17.565. LIMITATION:

25 **All actions brought under this subchapter must be commenced within two years
26 after the date on which the false, misleading, or deceptive act or practice
27 occurred or within two years after the consumer discovered or in the exercise
of reasonable diligence should have discovered the occurrence of the false,
misleading, or deceptive act or practice. The period of limitation provided in
this section may be extended for a period of 180 days if the Plaintiffssss proves
that failure timely to commence the action was caused by the Defendant'sss
knowingly engaging in conduct solely calculated to induce the Plaintiffssss to
refrain from or postpone the commencement of the action.**

1 27. The limited remedy in Defendant's warranty fails of its essential purpose and deprives
2 Plaintiffs of the substantial value of the bargain because Defendant or its authorized dealerships did
3 not correct the defects within a reasonable time. Tex. Bus. and Com. Code § 2.719. Therefore, any
4 purported limitation of remedies is ineffective.
5

6 28. The exclusion of consequential and incidental damages is unconscionable and
7 therefore unenforceable.
8

9 29. Plaintiffs seek the remedy of rescission of the sales contract under §17.50(b)(3) and
10 seeks an order necessary to restore to Plaintiffs any money or property, real or personal, which may
11 have been acquired in violation of the Texas DTPA.
12

13 30. As a direct and proximate result of Defendant's willful violation of its obligations
14 under the DTPA, Plaintiffs have suffered actual, consequential and incidental damages, including
15 but not limited to money expended on the purchase of the CHEROKEE BLACK LABEL, damages
16 associated with the inconvenience suffered as a result of the complete failure of the to operate
17 properly, the loss of use of the during the weeks it has been in the garage for repairs, the cost of
18 repairs related to these defects, loss of wages, mental anguish and attorneys' fees. Plaintiffs have
19 incurred and will continue to incur in order to protect his rights in this matter. The precise amount
20 of damages is unknown at the present time but is estimated to be in excess of \$500,000.00 and will
21 be shown according to proof at trial. Attorneys' fees, loss of use, interest, and other damages
22 continue to accrue.
23

25 31. Under the DTPA, Plaintiffs are entitled to recover a sum equal to the aggregate
26 amount of costs and expenses, including attorney's fees, if Plaintiffs prevails. As a proximate result
27 of Defendant's misconduct as alleged herein, and in an effort to protect his rights and to enforce the
28

1 terms of the agreement as more particularly set forth above, it has become necessary for Plaintiffs
2 to employ the legal services of Richard C. Dalton. Plaintiffs have incurred and continues to incur
3 legal fees, costs and expenses in connection therewith.
4

5 **COUNT 2: BREACH OF EXPRESS WARRANTIES**

6 32. Plaintiffs re-alleges and incorporates by reference as though fully set forth herein
7 each and every allegation contained in the preceding paragraphs.
8

9 33. The Defendant's advertisements and statements in written promotional and other
10 materials contained broad claims amounting to a warranty that Plaintiffs's CHEROKEE BLACK
11 LABEL or those similarly situated were free from inherent risk of failure or latent defects. In
12 addition, the Defendant issued an expressed written warranty which covered the CHEROKEE
13 BLACK LABEL and warranted that the CHEROKEE BLACK LABEL was free of defects in
14 materials and work quality at the time of delivery.
15

16 34. As alleged above, the Defendant breached its warranties by offering for sale, and
17 selling as safe to Plaintiffs a CHEROKEE BLACK LABEL that was latently defective, unsafe, and
18 likely to cause economic loss to Plaintiffs.
19

20 35. In breach of the foregoing warranties, the Defendant has failed to correct said defects.
21

22 36. The damages Plaintiffs have suffered are a direct and proximate result of Defendant's
23 actions in this matter include, but are not limited to, diminution in value of the vehicle; costs of
24 repairs; expenses associated with returning the vehicle for repeated repair attempts; loss of wages;
25 loss of use; damages; and attorney fees.
26

COUNT 3: BREACH OF IMPLIED WARRANTIES

27 37. Plaintiffs re-alleges and incorporates by reference as though fully set forth herein
28

each and every allegation contained in the preceding paragraphs.

38. The Defendant impliedly warranted that Plaintiffs's CHEROKEE BLACK LABEL which it designed, manufactured, and sold, were merchantable and fit and safe for his ordinary use, not otherwise injurious to consumers, and would come with adequate safety warnings.

39. Any purported limitation of the duration of the implied warranties contained in the written warranties given by Defendant is unreasonable and unconscionable and void under the principles of estoppel, because Defendant knew the defects existed and might not be discovered, if at all, until the CHEROKEE BLACK LABEL had been driven for a period longer than the period of the written warranty, and Defendant willfully withheld information about the defects from Plaintiffs.

40. Because of the defects, Plaintiffs's CHEROKEE BLACK LABEL is unsafe and unfit for use and has caused economic loss to the Plaintiffs. Therefore, the Defendant breached the implied warranty of merchantability.

41. The damages Plaintiffs have suffered are a direct and proximate result of Defendant's actions in this matter include, but are not limited to, diminution in value of the vehicle; costs of repairs; expenses associated with returning the vehicle for repeated repair attempts; loss of wages; loss of use; damages; and attorney fees.

VII. Economic and Actual Damages

42. Plaintiffs sustained the following economic and actual damages as a result of the actions and/or omissions of Defendant described herein above:

a. Out-of-Pocket Rule. Recovery of the difference between the price paid and the actual value of the property acquired.

- b. Benefit of the Bargain Rule. The difference between the value of the goods and services would have had if they had been as promised and their value as delivered.
- c. Costs of Repairs.
- d. Loss Profits.
- e. Loss of Use.
- f. Diminished or reduced market value.
- g. Damages for Mental Anguish.

VIII. Damages for Mental Anguish

43. Plaintiffs would further show false, misleading and deceptive acts, practices and/or omissions described herein above were committed "knowingly," as provided by Section 17.45(9) of the Texas Business and Commerce Code, in that Defendant had actual awareness of the falsity, deception, or unfairness of such acts, practices, and/or omissions.

44. As a result of such acts, practices and /or omissions, Plaintiffs sustained a high degree of mental pain and distress of such nature, duration and severity that would permit the recovery of damages for mental anguish pursuant to Section 17.50(b) of the Texas Business and Commerce Code, and for which Plaintiffs hereby sue in an amount in excess of the minimum jurisdictional limits of this Court.

IX. Multiple Damages

45. The Defendant's conduct in violation of the DTPA was committed knowingly, as that term is defined under Texas DTPA in that Defendant had actual awareness of the falsity, deception, or unfairness of such acts, practices, and/or omissions

46 Plaintiffs further show that such acts, practices, and/or omissions were committed

1 "intentionally" in that Defendant specifically intended that Plaintiffs act in detrimental reliance on
2 the falsity or deception or in detrimental ignorance of the unfairness.
3

4 47. Therefore, Plaintiffs are entitled to recover multiple damages as provided by
5 §17.50(b)(1) of the Texas Business and Commerce Code in an amount not to exceed three times the
6 amount of his economic damages.
7

X. Attorney Fees and Costs

8 48. Plaintiffs are entitled to recover as part of the judgment, costs and expenses of the suit
9 including attorney's fees based on actual time expended. As a proximate result of the misconduct
10 of Defendant as alleged herein, and in an effort to protect his rights and to enforce the terms of the
11 agreement as more particularly set forth above, it has become necessary for Plaintiffs to employ the
12 legal services of Richard C. Dalton. Plaintiffs have incurred and continue to incur legal fees, costs
13 and expenses in connection therewith.
14

XI. Prayer

17 49. For these reasons, Plaintiffs prays for judgment against the Defendant for the
18 following:
19

- 20 a. For general, special and actual damages according to proof at trial;
21 b. Rescinding the sale of the 2022 FOREST RIVER CHEROKEE BLACK
22 LABEL, bearing VIN: 4X4TCKE28NX154233 under Texas DTPA
23 §17.50(b)(3) and an order necessary to restore to Plaintiffs any money or
24 property, real or personal, which may have been acquired in violation of the
25 Texas DTPA and returning to Plaintiffs the purchase price including all
collateral costs at the time of the sale, any and all finance charges, insurance
premiums, maintenance costs, repair costs, and damages;
26 c. For incidental and consequential damages according to proof at trial;
27 d. Out of pocket damages for expenditures related to any cost of repairs,
28

deductibles; and towing charges.

- e. Any diminution in value of the CHEROKEE BLACK LABEL attributable to the defects;
- f. Past and future economic losses;
- g. Prejudgment and post-judgment interest;
- h. Damages for loss of use of the CHEROKEE BLACK LABEL;
- i. Civil Penalties and/or Punitive damages;
- j. Damages for mental anguish;
- k. Attorney fees;
- l. Costs of suit, expert fees and litigation expenses; and
- m. All other relief the Arbitrator deems appropriate.

XII. Demand for Jury Trial

50. Plaintiffs hereby demand a trial by jury to the extent authorized by law.

RESPECTFULLY SUBMITTED:

BY: /s/ **Richard C. Dalton**
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